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Child Abuse Listening,
Interviewing &
Coordination Center

JOB ANNOUNCEMENT

SEARCH RE-OPENED (Feb 2010)

Organizational Description:

Since 1997, CALICO, the Child Abuse Listening, Interviewing and Coordination Center, has served as a multi-disciplinary hub, bringing together detectives, child welfare workers, and prosecutors to respond collaboratively to child abuse allegations, hear children's testimonies, and link children and families with vital therapeutic, medical and legal support services in Alameda County.

Our mission is to provide a supportive environment to interview children and facilitate a collaborative response to child abuse in which the needs of children take precedence. In 2008, we aided over 700 children, most of whom were sexually abused, and many of whom were physically hurt, neglected, exploited as prostitutes, or witnesses to violence in their home or community.

See www.calicocenter.org for more information.

Position Title: Family Resource Specialist

Classification/Benefits: Full-time, exempt (37.5 hours, plus vacation, sick and holiday leave; vision and dental insurance; matching 403b plan)

Salary Range: \$50,000 – 60,000

Reports To: CALICO Executive Director, and receives weekly clinical supervision from the Director of the Center for Child Protection, Children's Hospital and Research Center Oakland

Position Description: The Family Resource Specialist (FRS) provides leadership to and oversight of family support services provided to caregivers, **with a particular emphasis on families with toddlers (ages 2-4)**. These services are based on the premise that one of the best ways to support abused children is to support their non-offending caregivers. The FRS acts as a liaison/advocate for CALICO families, is an expert in mental health issues affecting child abuse victims of all ages with particular knowledge of issues affecting toddlers, and is familiar with the range of relevant services available in Alameda County.

Responsibilities:

This position will be assigned 80% time to CALICO and 20% to the Center for Child Protection at Children's Hospital aiding caregivers of abused children ages 2-17 **with a particular emphasis on caregivers of toddlers**. Main responsibilities are as follows:

- Provide clinical case management services to families served at CALICO/CCP.
- Meet with non-offending caregivers to assess psycho-social needs, connect them with

government and community-based agencies serving victims of crime, and follow up to ensure services are obtained.

- Provide on-site crisis intervention (but not ongoing counseling) to non-offending caregivers, as needed.
- Coordinate referrals to relevant government agencies, community-based organizations, and service providers.
- Act as an advocate/liaison between CALICO/CCP families and public agencies (including law enforcement, Children and Family Services and the District Attorney's Office) and community-based programs serving victims of violent crime.
- Follow up with families to answer questions and troubleshoot barriers to accessing services.
- Be familiar with relevant service available throughout Alameda County and maintain strong relationships with service providers.
- Develop information and resource packets, as needed.
- Represent CALICO through speaking engagements in the community.
- Track services rendered, outcomes and client feedback to facilitate accurate data reporting.
- Participate in monthly staff meetings and case review team meetings.

Qualifications:

- Preference given to candidates who are bilingual/bicultural in Cantonese, Vietnamese, Tagalog, Mandarin or Spanish.
- Masters degree (MSW, MFT or related) required.
- Expertise in early child development, the impact of trauma on children ages 0-5 and appropriate clinical interventions for young victims.
- Knowledge and experience in child abuse investigation, intervention, treatment and/or prevention.
- Familiarity with the intersections of child abuse and domestic violence and the impact on young children of witnessing violence
- Familiarity with resources for and agencies serving children (particularly ages 0-5) and families in Alameda County; knowledge of the Victim/Witness program and Victim of Crime Compensation helpful.
- Demonstrated skills in crisis intervention and conflict resolution.
- Ability to build collaborative relationships and interface with representatives from other programs.
- Demonstrated skills in working with clients in a respectful manner that promotes cultural sensitivity.
- Excellent interpersonal skills and the ability to provide support for clients on a day-to-day basis.
- Proven attention to detail plus the ability to organize resources, record and report data, and assist in the tracking and reporting of client feedback.
- Strong written and verbal skills.
- Computer skills including Microsoft Word, Excel and Access or comparable software.
- Must pass a background check clearance.
- Occasional evening or weekend work may be required to accommodate clients.

CALICO is an equal opportunity/affirmative action employer.

To apply, email a cover letter AND resume by March 10, 2010 to:

calicomain@yahoo.com